

# What's New with Collection-Master and PaymentVision

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# PaymentVision: Goals For Today

- Review The Paperless File Enhancements
- Review Security and Compliance
  - No credit card information stored in Collection-Master
  - Tokens used to communicate between Collection-Master and PaymentVision
- Payment schedules sent to PaymentVision
- Q&A

# PaymentVision: Paperless File (old screen)

## Call Screen Enhancements – Card Payments

The screenshot displays the 'Call Screen: HL18' window. A red arrow points to a card icon in the top toolbar. The 'Card Details' dialog box is open, showing the following information:

- Fileno: HL18
- Select Debtor: 1 - MORROW/ALVIN S
- Card Number: 5555555555554444
- Type: MasterCard
- Expiration: Month 05, Year 2023
- CVV Code: 123

Buttons at the bottom of the dialog are: [Enter] OK, [Esc] Cancel, and [F1] Bank Account Payment.

Background window details:

- Search: [ ]
- 7-In-7 Calls: 1
- Contact Information: MORROW/ALVIN S, Family Management Co, The 23rd Sixth Bank (LATITUDE )
- Claim Information: Creditor: MBNA, Orig Creditor: NA, Last Paid Date: [ ], Next Pay Date: 07/11
- Count Call: Do Not Count
- 2022: 17338.95, 0.00, 333.15, 0.00
- Total Due: 17672.10

Bottom status bar: [F1] Restart Call Time, [F2] End Call, [Alt+P] Pause Call, Manager Override, [Esc] Cancel

# PaymentVision: Paperless File (old screen)

## Call Screen Enhancements – ACH Payments

The screenshot displays the PaymentVision software interface. A red arrow points to the ACH icon in the top toolbar. The main window is titled 'Call Screen: HL18'. A dialog box titled 'Bank Account Details' is open, showing the following information:

Fileno: HL18

Select Debtor: 1 - MORROW/ALVIN S

Bank Name: The 23rd Sixth Bank of New Jersey

Routing #: 122199983

Bank: 3

Account #: 93591988633

Type: Checking

Buttons: [Enter] OK, [Esc] Cancel, [F3] Add Bank, [F1] Card Payment

Bottom toolbar: [F1] Restart Call Time, [F2] End Call, [Alt+P] Pause Call, Manager Override, [Esc] Cancel

Background window details:

- Search: MORROW/ALVIN S
- Family Management Co
- The 23rd Sixth Bank (LATITUDE )
- 7-In-7 Calls: 1
- Contact Information: MORROW/ALVIN S, Spoke With, Telephone: 636/2, Consent, Pref Contact, Between, Language: Engl
- Claim Information: Creditor: MBNA, Orig Creditor: NA, Last Paid Date, Next Pay Date: 07/11
- Count Call: Do Not Count
- 2022: 17338.95, 0.00, 333.15, 0.00
- Total Due: 17672.10

# PaymentVision: Paperless File

## Call Screen New Enhancements – Card Payments

Card Details

File Number:HL11

Select Consumer: 1 - Wilmatch/Mark

Card Number:  Type:

Card Expiration: Month:  Year:  CVV Code:

Email Address:   Email Consent

[F1] Bank Account [F2] Quick Pay [F4] Expiration [Enter] OK [Esc] Cancel

Next Scheduled Payment

Date: 11/30/2022

Amount: \$464.00

# PaymentVision: Paperless File

## Call Screen New Enhancements – ACH Payments

EFT Payment

Bank Account Details

File Number:HL11

Select Consumer: 1 - Wilmatch/Mark

Bank Name:The 23rd Sixth Bank of New Jersey

Routing #:122199983 Bank: 3

Account #:91121638326 Type:Checking

Next Scheduled Payment

Date: 11/30/2022

Amount: \$464.00

Email Address:mwillmatch@gmail.com  Email Consent

[F1] Card Payment [F2] Quick Pay [F3] Add Bank [F4] Expiration [Enter] OK [Esc] Cancel

A graphic featuring the text "Q&A" in a large, white, sans-serif font with a slight drop shadow. The text is centered and surrounded by several overlapping, semi-transparent blue squares of various sizes. Many of these squares contain a white question mark, creating a visual theme of questions and answers. The background is plain white.

# Q&A