

3 Ways to Tackle Legal Collection Challenges in Q-LawE

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 **The Mastermind Series**

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AMR Intelligent Signatures

- AMR now has an option when reviewing document packages that need an attorney signature to auto add /s/ or digital signature image.
 - Attorney signatures
 - Legal word templates need to include all firm's attorneys in an advanced signature block to provide a list of all attorneys who may sign the document
 - Insert Signature_tags in the template where the attorney name and/or digital signature image need to be
 - DOCUSIGN_ATTORNEYNAME
 - Templates may now include signature tags that will update when the attorney clicks the 'Sign' button in AMR
 - Document dates
 - At times the date in which the attorney signs the legal document on, is used. New tags are available to auto update
 - docusign_date0 - Insert todays date as 02/22/2023
 - docusign_date1 - Insert todays date as 02/23/2023 tomorrow
 - docusign_date2 - Insert todays date as 02/24/2023 day after tomorrow
 - docusign_date3 - Insert todays date as 02/25/2023 2 days out



Easier to use documents for Debtor 2

- Mail merge fields on Word legal templates default to Debtor no 1
 - New firm preferences allow using Debtor no 2 data instead, when Do Not Pursue (DNP) is set for Debtor 1
 - Following mail merge field sets are auto updated to debtor no 2
 - Debtor 2 full name, address, city state and zip (DEB)
 - Employment - Debtor 2 full name, address, city, state and zip (POE)
 - Bank financial - Debtor 2 full name, address, city, state and zip (FIN)
 - Debtor attorney (LAW) full name, address, city, state and zip

Garnishment Cost – Non-recoverable/Recoverable

- Some EDI/DTP require reporting costs that are non-recoverable from the Debtor at the time of expense, but become recoverable later:
 - Judgments where the pre-judgement cost becomes due from the Debtor when awarded
 - Garnishments when funds are collected
 - Youvegot Claims EDI standard report a non-recoverable vs recoverable flag when reporting the record 30 data
 - In Q-LawE all cost transactions are stored in the TRANS table, which is then reported in Youvegot Claims standard
- Automate Cost spent as non-recoverable to recoverable
 - Method 1 – in the workscreen paycard tab, click on the cost in the cost tee to change, then click on the “Change ChgDebt” to reverse and repost
 - Method 2 –in a garnishment record, link a DDAS rule to the Garn Success checkbox
 - In the DDAs rule, enter the following command in the run program field:
 - RecoverCostReverse WITH ‘3’, ‘1’
 - When a user clicks on the Garn Success checkbox, the system finds last cost with a cost code 37 spend on a Garn for Debtor 1, reverses the original cost, then reposts the cost as recoverable

Questions & Answers

For this presentation, questions during the demonstration are encouraged.

Please propose your questions in the Zoom chat to everyone.



Previously Submitted Questions

- Looking to go from Q-Law to Q-LawE. Any tips or ticks during the switch?
- What do we do when there is a debtor mergefield – are no longer having to insert a condition: IF D2FNAME is not blank, put D2FNAM D2NAME.
 - What about DDAS?
- When Debtor 2 requires the same package but not combined with Debtor 1, can we auto run multiple packages for different debtors for documents AND medias?
 - Will this effect debtor information other than name? Such as address and CSZ. Will they also be swapped when the attorney chooses the Debtor?
- Since we will no longer need to include a digital signature or /s/, will we still need to add the actual signature line?

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